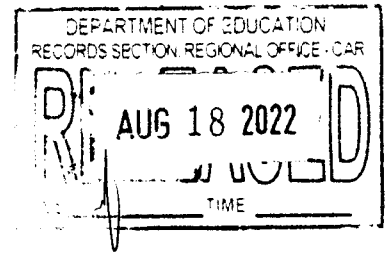




Republic of the Philippines
Department of Education
CORDILLERA ADMINISTRATIVE REGION



August 15, 2022

REGIONAL MEMORANDUM

No. 417-20-2022

DIFFERENT PAYMENT CHANNELS AVAILABLE FOR MEMBERS OF THE AIA PHILIPPINE LIFE AND GENERAL INSURANCE COMPANY, INC (FORMERLY PHILAMLIFE – PHIL. AMERICAN LIFE AND GEN. INSURANCE COMPANY)

To: Schools Division Superintendents
Public Elementary and Secondary School Heads
Division Office Administrative Officers
All concerned

1. Starting June, 2022, the payslips of DepEd employees carried the note “The Phil American Life and General Insurance Company under APDS Codes 005 A and B are no longer accredited with DepEd. Please be notified that payroll deductions under these codes are up to July 2022 only. Thus, all concerned are advised to pay over the counter or coordinate directly for the continuity of insurance membership to the said company.”
2. Relative to this and in compliance to the Memorandum OUF-2022-0372 dated July 25, 2022 from Undersecretary Annalyn M. Sevilla, copy attached, all Schools Division Offices are instructed to disseminate the copy of the letter of Mr. Rommel Rabano of AIA Philippines Life and General Insurance Company dated July 11, 2022, to all the members of PhilamLife in their respective divisions. The letter is meant to inform all PhilamLife members of the different payment channels made available to them by the company for the payment of their premiums.
3. Immediate and widest dissemination of this memorandum with its attachments is directed.


ESTELA P. LEON-CARIÑO EdD, CESO III
Director IV/Regional Director

Encl.: Letter of Mr. Romel Rabano to Usec Sevilla
dtd July 11, 2022 (2 pages)
Memorandum OUF-2022-0372 dtd July 25, 2022

Admin/MAB/CDAD






Republic of the Philippines
Department of Education
OFFICE OF THE UNDERSECRETARY FOR FINANCE

MEMORANDUM
OUF-2022-0372

TO : ALL DEPED REGIONAL DIRECTORS
DIRECTOR ABRAM Y.C. ABANIL, Information, and Communications
Technology Service

ATTENTION : *Chiefs, Finance, and Administrative Divisions*
Heads of Regional Payroll Services Unit (RPSU)
School Heads of Implementing Unit-Secondary School (IU-SS)

FROM : 
ANNALYN M. SEVILLA
Undersecretary

SUBJECT : REQUEST FROM AIA PHILIPPINES LIFE AND GENERAL INSURANCE
COMPANY FOR ASSISTANCE TO INFORM THE PHILAMLIFE
MEMBERS TO PAY THEIR MONTHLY PREMIUMS

DATE : July 25, 2022

This pertains to the directives from this office in Memorandum OUF-2022-0338 dated July 11, 2022, to stop the payroll deductions under APDS Code 005 (A and B) for PhilamLife, effective August 2022.

In view of the above, Mr. Rommel Rabano, Head of Policy Owner's Administration, AIA Philippines Life and General Insurance Company (AIA Phils.), in his letter dated July 11, 2022, is requesting assistance to inform PhilamLife's members from DepEd to pay their insurance premiums at the options the company has identified, to avoid lapses of payment. Thus, you are hereby instructed to disseminate the copy of the said letter to all concerned members of PhilamLife, for their appropriate action.

For compliance. Thank you.

eamdfca



AIA Philippines Life and General
Insurance Company, Inc.
(formerly The Philippine American Life
and General Insurance Company)

18F – 18F AIA Philippines Head Office
Stz/NEO, 5th Avenue cor. 26th Street
Bonifacio Global City, Taguig 1634, Philippines

(632) 8528 2000

aia.com.ph

Ms. Analyn M. Sevilla
Undersecretary
Department Of Education
Office of the Undersecretary for Finance
DEPED Complex, Meralco Avenue

July 11, 2022

SUBJECT: Letter of Request to Update contact information and other payment facilities

Dear Madam,

This is in reference to the letter from your office dated June 27, 2022, regarding disapproval of APDS re-accreditation of AIA Philippines. In line with this, may we ask again for your assistance to inform DepEd employees to kindly pay their premiums through different payment channels offered by our company.

They may settle their premium payment through different payment channels: over the counter, payment centers, bank facilities, e-wallet, or pay through AIA website. For detailed steps please see next page of this letter or they may visit <https://www.aia.com.ph/en/help-support/payment-facilities.html>.

To ensure that we also have the correct contact information on record, please advise DepEd employees to update their details through customer service channels or update it through our website <https://www.aia.com.ph/en/help-support/contact-info-update.html#get-in-touch>.

For any concerns regarding this request, please contact us through PHI.worksite.support@aia.com.

Our customer service channels are also available for further queries on updating contact information and payment facilities.

Email: CUSTOMERSERVICE.PH@AIA.COM

Landline: (02) 8528-2000 OR VIA PLDT TOLL FREE 1800-10-5282000

Chat: Aya of AIA Philippines in FB Messenger <https://m.me/AyaofAIAPhilippines>

Thank you very much for your time and consideration.

Regards,

Romel Rabano

Head of Policyowner's Administration



AIA Philippines Life and General Insurance Company, Inc.
 (formerly The Philippine American Life and General Insurance Company)

16F – 18F AIA Philippines Head Office
 Sh/NED, 5th Avenue cor. 26th Street
 Bonifacio Global City, Taguig 1634, Philippines

(632) 8528 2000

aia.com.ph

AIA PHILIPPINES PAYMENT CHANNELS

Pay in Cash	
<p>Over the counter</p> <p>Visit any of the following branches for your premium payment. Simply fill up the bills payment form.</p> <p>Partner Banks:</p> <p>Bank of Philippine Islands BDO Unibank East West Bank Metrobank Security Bank Union Bank Philippine National Bank Sterling Bank of Asia China Bank Savings</p> <p>Requirement</p> <p>Merchant Name: AIA Philippines Life and General Insurance Company (AIA Philippines or AIAPH) Reference Number: Indicate your Policy Number</p> <p>Other Information: Ensure that the Bills Payment form is used for over-the-counter transactions.</p>	<p>Payment Centers</p> <p>Premium payments can be made at any Bayad Center, SM Bills Center and Mhuillier Branch.</p> <p>Requirement:</p> <p>Bring your Statement of Account to the Payment Center to pay your premium or simply indicate your policy number to the branch cashier</p>
Pay through Bank Facility	
<p style="text-align: center;">Online Banking</p> <p>Pay online by enrolling AIA Philippines as your biller in your online banking account.</p> <p>Partner Banks:</p> <ul style="list-style-type: none"> • Bank of the Philippine Islands • BDO Unibank Inc • Union Bank • Metrobank • Philippine National Bank • All Bancnet Members 	<p style="text-align: center;">Auto-Debit and Auto Charge Arrangement</p> <p>For detailed steps please visit AIA PH Website https://www.aia.com.ph/en/help-support/payment-facilities.html</p>
Pay through E-Wallet	
<p>Pay online by enrolling AIA Philippines as a biller in your G-Cash, PayMaya or Bayad Center App.</p>	
Pay Electronically through AIA PH website	
<p>Please access: https://www.aia.com.ph/en/help-support/payment-facilities.html</p>	