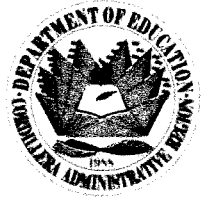




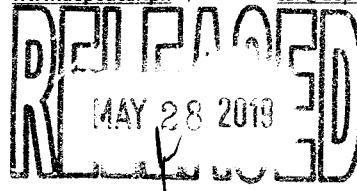
Republic of the Philippines
DEPARTMENT OF EDUCATION
CORDILLERA ADMINISTRATIVE REGION

Wangal, La Trinidad, Benguet, 2601
Website: www.depedcar.ph | Email: car@deped.gov.ph



May 27, 2019

Regional Memorandum
No. 163.2019



DEPED-CAR

Addendum to Regional Memorandum No. 150, s. 2019
(Reactivation or Regional and Division Oplan Balik Eswela (OBE)
Public Assistance Command Centers)

1. In view of the reactivation of regional and division OBE Public Assistance Command Centers, the Regional Office announces the following as final composition of its Regional OBE-PACC team including hotlines and other means of communication with DepEd CAR's various stakeholders:

Chairperson: ARD Bettina Daytec-Aquino
Co-Chairperson: Georaloy I. Palao-ay
Members: ORD – Jeremy Kermit Padilla, Glenn Papa, Mercy Rose Pangesfan
Admin – Cornelia A. Dulnuan
Finance – Cristina L. Paquit
CLMD – Elvira M. Cudli
ESSD – Engr. Cullen S. Wegiyon
HRDD – Margie B. Gardingan
QuAD – Maksim A. Botilas
PPRD – Janet M. Ambucay
Hotlines: (074) 422-1804; (074) 422-1318
TeleFax: (074) 422-4074
Email: pau.depedcar@gmail.com; car@deped.gov.ph
Facebook Page: DepEd Cordillera
Cellphone Number: 0939-6238037

2. The command center for the Regional OBE-PACC shall be at the Administrative Division Office.
3. Reporting of OBE-PACC teams from SDOs and ROs to the Central Office shall be done online via the OBE online monitoring system (obeis.deped.gov.ph).
4. Aside from the online reporting, the RO team shall forward (via email) to the concerned SDOs queries, complaints or other issues and concerns requiring immediate action through the Public Assistance and Complaints Handling (PACH) Form of the Public Affairs Unit (*enclosed*) in compliance to one of its ISO processes.
5. Immediate dissemination of and compliance with this Memorandum is desired.

MAY B. ECLAR, Ph.D., CESO V
Regional Director

ORD/PAU/glip



Contact Numbers (Area Code: 074):

Office of the Regional Director 422-1318
Fax 422-4074
Office of the ARD 422-9590
ICT Unit 422-1318
Public Affairs Unit 422-1318
Legal Unit 423-2214

Administrative Division 422-1804
Cash Section 423-2215
Payroll Section 424-3993
Records Section 423-2213
Supply Section 422-2198
General Services Unit 422-1804

CLMD 422-7096
LRMDS 422-0615
ESSD 423-2218
Finance Division 422-5155
FTAD 424-5187

HRDD 422-9590
NEAP-R 422-5500
PPRD 422-9590
QuAD 422-5187
COA 422-7434

	<h2>Quality Form</h2>		Document Code: CAR-QF-ORD-PAU-01
	Public Assistance and Complaints Handling (PACH) Form		Revision: 00 Effectivity Date: 06-18-2018 Name of Office: ORD – Public Affairs Unit

Reference No.: _____ **Date:** [Click here to enter a date.](#)
For: (Name/Division/Unit): _____

INQUIRER TYPE

- Teacher** **Parent** **LGU** **others**
 Media **Student** **Anonymous**

NATURE OF ASSISTANCE

- Query** **Request** **Complaint** **Suggestion**

MEDIUM OF COMMUNICATION

- Facebook Acct. Name:** _____ **Email Add:** _____
 Twitter Acct. Name _____ **Voice Call (Phone No.)** _____
 Text (SMS) Cell No. _____ **Walk-In (Contact No.)** _____

ISSUES / CONCERNS:

ACTION TAKEN: