



Republic of the Philippines
Department of Education
PUBLIC AFFAIRS SERVICE

Office of the Director IV
PAS-OD-2022-058

FOR : **REGIONAL DIRECTORS**
SCHOOLS DIVISION SUPERINTENDENTS

ATTN : **REGIONAL INFORMATION OFFICERS**
DIVISION INFORMATION OFFICERS
PUBLIC ASSISTANCE COORDINATORS

FROM : **JASON V. MERCENE**
Supervising Administrative Officer
Communications Division
Officer-in-Charge, Office of the Director IV

SUBJECT : **INVITATION TO THE NATIONAL ORIENTATION OF**
DEPED PUBLIC ASSISTANCE COORDINATORS

DATE : June 24, 2022

To equip the current roster of the Department of Education's (DepEd) helpdesk staff with information and skills that are relevant to their functions as front liners and ensure quality and satisfactory stakeholder services, the Public Affairs Service (PAS) will be conducting the first-ever **National Orientation of the DepEd Public Assistance Coordinators** (NODPAC).

In this line, we invite all DepEd Public Assistance Coordinators (PAC) to attend our two-day virtual training on **June 29, 2022**, from 9:00 a.m. to 12:30 p.m., and on **June 30** 9:30 a.m. to 12:30 p.m. The said orientation will feature discussions on:

- DepEd Public Assistance Today
- Hotline 8888
- Streamlining of Frontline Services and Citizen's Charter through the Implementation of Republic Act No. 11032
- Citizen/Client Satisfaction Survey (CCSS)
- Civil Service Commission's Contact Center ng Bayan



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- Freedom of Information (FOI)

Kindly register through the following link to confirm your attendance on or before June 27, 2022 (Monday): <https://bit.ly/NODPACRegistrationForm>

For more information, your staff may contact Ms. Grazielle Sarical of the DepEd PAS Communications Division through email at grazielle.sarical@deped.gov.ph or telephone at (02) 8633-2120.

We are looking forward to your active participation.



Republic of the Philippines
Department of Education
CORDILLERA ADMINISTRATIVE REGION

To: **Schools Division Superintendents**
Division Public Assistance Coordinators
All Others Concerned

For Information and Guidance:

FOR THE REGIONAL DIRECTOR:


FLORANTE E. VERGARA
Assistant Regional Director



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